



## PURCHASING, LOGISTICS AND SUPPLY CHAIN

# Warehouse Supervision and Team Leadership

3 day course

Classroom, online or in-house

## Course overview

Warehouse supervisors are promoted from the floor and then held accountable for output, accuracy, safety and a team, usually with no preparation for any of it except the first. This course covers the supervisory job. Delegates work through planning a shift against a variable workload, allocating people and equipment, and holding standards on accuracy and safety without personally checking everything. People material covers briefing, feedback, handling poor performance and managing former peers. The course addresses the specific pressures of the role, including seasonal peaks, agency labour and the pressure to cut corners when dispatch is behind, and closes on escalating a capacity problem upward.

## What you will learn

- Plan a shift against a workload that varies daily
- Allocate people and equipment against the plan
- Hold accuracy and safety standards without checking everything yourself
- Brief a team and give feedback that changes behaviour
- Handle poor performance and manage former peers
- Lead through peaks and with agency labour
- Escalate a capacity problem with evidence

## Who should attend

- Warehouse and distribution supervisors
- Team leaders promoted from the floor
- Shift managers in logistics operations
- Stores supervisors
- Operations managers developing supervisors

## Course outline

- 01 From the floor to supervision
- 02 Shift planning against variable workload
- 03 Allocating people and equipment
- 04 Holding accuracy and safety standards
- 05 Briefing and feedback
- 06 Poor performance and former peers
- 07 Peaks, agency labour and cutting corners
- 08 Escalating a capacity problem

## Upcoming dates

| Dates                          | Venue                  | Format    | Fee per delegate |
|--------------------------------|------------------------|-----------|------------------|
| 30 September to 2 October 2026 | Pretoria, South Africa | Classroom | R14,950          |
| 7 to 9 December 2026           | Online                 | Online    | R6,500           |
| 22 to 24 March 2027            | Harare, Zimbabwe       | Classroom | USD 995          |

## Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit [www.afrisciencegroup.com](http://www.afrisciencegroup.com), email [info@afriscience.co.za](mailto:info@afriscience.co.za), or WhatsApp us on **+27 63 479 1136**.

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