



## PURCHASING, LOGISTICS AND SUPPLY CHAIN

# Warehouse Operations and Management

5 day course

Classroom, online or in-house

## Course overview

A warehouse either absorbs variability for the rest of the supply chain or transmits it, and which one it does is decided by layout, process discipline and measurement. This course covers running one well. Delegates work through receiving, putaway, storage, picking, packing and dispatch as a connected flow rather than as departments, layout and slotting against the actual movement profile, and the labour planning that matches people to a demand pattern that is never flat. Equipment selection and utilisation are covered, along with performance measurement and the trade offs between throughput, accuracy and cost. The course closes on identifying the constraint that is actually limiting the operation.

## What you will learn

- Run receiving, putaway, storage, picking and dispatch as one flow
- Design layout and slotting against the real movement profile
- Select and utilise handling equipment appropriately
- Plan labour against an uneven demand pattern
- Measure throughput, accuracy and cost without optimising one alone
- Identify the constraint actually limiting the operation
- Improve without adding space or headcount first

## Who should attend

- Warehouse and distribution centre managers
- Supply chain and logistics professionals
- Operations and shift supervisors
- Inventory and materials controllers
- Continuous improvement staff in logistics

## Course outline

- 01 The warehouse as a flow, not a set of departments
- 02 Receiving and putaway
- 03 Storage strategies and slotting
- 04 Picking methods and their trade offs
- 05 Packing, dispatch and load building
- 06 Handling equipment selection and utilisation
- 07 Labour planning against uneven demand
- 08 Measurement and finding the real constraint

## Upcoming dates

| Dates                          | Venue                      | Format    | Fee per delegate |
|--------------------------------|----------------------------|-----------|------------------|
| 30 November to 4 December 2026 | Johannesburg, South Africa | Classroom | R19,950          |
| 4 to 8 January 2027            | Durban, South Africa       | Classroom | R19,950          |
| 18 to 22 January 2027          | Lagos, Nigeria             | Classroom | USD 1,325        |
| 8 to 12 March 2027             | Nairobi, Kenya             | Classroom | USD 1,325        |



## Fees and how to register

This 5 day course is **R8,500** per delegate online, **R19,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 1,325** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit [www.afrisciencegroup.com](http://www.afrisciencegroup.com), email [info@afriscience.co.za](mailto:info@afriscience.co.za), or WhatsApp us on **+27 63 479 1136**.

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