



PROCUREMENT AND MATERIALS MANAGEMENT

Supplier Quality Management and Development

3 day course

Classroom, online or in-house

Course overview

Quality problems arriving from a supplier are usually discovered at goods receipt or, worse, in the customer's hands, by which point the cheapest opportunity to prevent them has long passed. This course moves the effort upstream. Delegates work through supplier qualification and capability assessment before an order is placed, quality requirements written into the contract so they can be enforced, and first article and pre production approval. Incoming inspection and the alternatives to inspecting everything are covered. Non conformance handling, corrective action and the response that indicates a supplier will actually fix something follow. Supplier development and audit are addressed. The course closes on measuring supplier quality and acting on the measurement.

What you will learn

- Qualify a supplier and assess capability before placing an order
- Write enforceable quality requirements into the contract
- Run first article and pre production approval
- Design incoming inspection and its alternatives
- Handle non conformance and evaluate a corrective action response
- Audit and develop a supplier's quality capability
- Measure supplier quality and act on the measurement

Who should attend

- Procurement and supplier quality staff
- Quality assurance and inspection personnel
- Engineering and technical staff specifying goods
- Manufacturing and operations managers
- Suppliers seeking to meet customer quality requirements

Course outline

- 01 Discovered at goods receipt or by the customer
- 02 Supplier qualification and capability assessment
- 03 Contractual quality requirements
- 04 First article and pre production approval
- 05 Incoming inspection and its alternatives
- 06 Non conformance handling
- 07 Corrective action and supplier response
- 08 Supplier audit, development and measurement

Upcoming dates

Dates	Venue	Format	Fee per delegate
23 to 25 September 2026	Johannesburg, South Africa	Classroom	R14,950
23 to 25 December 2026	Online	Online	R6,500
17 to 19 March 2027	Maputo, Mozambique	Classroom	USD 995

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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