



CYBERSECURITY AND IT TRAINING

Strategic IT Resource Management and Leadership

5 day course

Classroom, online or in-house

Course overview

Running a technology function means allocating scarce specialist people against demand that always exceeds them, and defending those choices to stakeholders who each consider their request urgent. This course covers that management task. Delegates work through demand management and a prioritisation method that survives contact with a senior stakeholder, capacity planning across projects and operational work, and the sourcing decision between permanent staff, contractors and managed service. Retaining scarce technical skills in a market that recruits internationally receives its own treatment. The course closes on budgeting, chargeback and reporting the value of a function whose success is largely invisible.

What you will learn

- Manage demand and prioritise in a way that survives senior pressure
- Plan capacity across project and operational commitments
- Choose between permanent staff, contractors and managed service
- Retain scarce technical skills against international recruitment
- Build and defend a technology budget
- Apply chargeback or cost allocation without distorting behaviour
- Report the value of a function whose success is invisible

Who should attend

- IT managers, directors and heads of function
- Technology programme and resource managers
- Chief information officers
- Finance staff partnering with technology
- Team leads managing specialist staff

Course outline

- 01 Allocating scarce specialists against unlimited demand
- 02 Demand management and prioritisation under pressure
- 03 Capacity planning across projects and operations
- 04 Sourcing: permanent, contract and managed service
- 05 Retaining scarce skills
- 06 Budgeting and defending it
- 07 Chargeback and its behavioural effects
- 08 Reporting invisible value

Upcoming dates

Dates	Venue	Format	Fee per delegate
16 to 20 November 2026	Lusaka, Zambia	Classroom	USD 1,325
14 to 18 December 2026	Online	Online	R8,500
21 to 25 December 2026	Cape Town, South Africa	Classroom	R19,950
15 to 19 February 2027	Harare, Zimbabwe	Classroom	USD 1,325



Fees and how to register

This 5 day course is **R8,500** per delegate online, **R19,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 1,325** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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