



HEALTH, SAFETY AND SECURITY TRAINING

Strategic Crisis Management and Emergency Response Planning

3 day course

Classroom, online or in-house

Course overview

A crisis exposes whatever was already true about an organisation, and the plans that fail are the ones written to satisfy an auditor rather than to be used by frightened people at three in the morning. This course builds usable ones. Delegates work through identifying the crises that are actually plausible for the operation, and the difference between an incident, an emergency and a crisis. Command structure and who decides what follow, since ambiguity about authority is the most common failure. Notification, escalation and getting the right people awake are covered. Emergency response for the site is addressed: evacuation, assembly, accounting for people and interfacing with public services. Communication with staff, families, media and regulators follows. Business continuity and recovery are covered. The course closes on exercising the plan realistically and on the review that follows a real event.

What you will learn

- Identify the crises that are plausible for this operation
- Distinguish incident, emergency and crisis and respond accordingly
- Establish command structure and decision authority
- Run notification and escalation that reaches people quickly
- Manage evacuation, assembly and interface with public services
- Communicate with staff, families, media and regulators
- Restore operations and review honestly after a real event

Who should attend

- Emergency response coordinators
- Security and risk managers
- Site and operations managers
- Business continuity planners
- Senior HSE leadership

Course outline

- 01 Plans written for auditors
- 02 Plausible crises for this operation
- 03 Incident, emergency and crisis
- 04 Command structure and authority
- 05 Notification and escalation
- 06 Evacuation, assembly and public services
- 07 Communication under pressure
- 08 Continuity, recovery, exercising and review

Upcoming dates



Dates	Venue	Format	Fee per delegate
16 to 18 December 2026	Lagos, Nigeria	Classroom	USD 995
17 to 19 February 2027	Harare, Zimbabwe	Classroom	USD 995
17 to 19 March 2027	Online	Online	R6,500
22 to 24 March 2027	Mbabane, Eswatini	Classroom	R14,950

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriScience.co.za, or WhatsApp us on **+27 63 479 1136**.

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