



CYBERSECURITY AND IT TRAINING

Security Awareness and Social Engineering Defence

2 day course

Classroom, online or in-house

Course overview

Attackers target people because it works, and awareness programmes fail when they blame the person who clicked rather than fix the conditions that made clicking reasonable. This course covers building a programme that changes outcomes. Delegates work through the social engineering techniques in current use, phishing, pretexting, business email compromise and voice and message based attacks, and why each succeeds against competent people. Programme design is covered: content, frequency, targeting and the simulation testing that helps rather than humiliates. Reporting culture receives full attention, since a fast report limits damage. The course closes on measuring behaviour rather than completion, and on the technical controls that must sit behind any awareness effort.

What you will learn

- Describe the social engineering techniques currently in use
- Explain why these attacks succeed against competent people
- Design programme content, frequency and targeting
- Run simulation testing that helps rather than humiliates
- Build a reporting culture that produces fast reports
- Measure behaviour change rather than course completion
- Specify the technical controls that must sit behind awareness

Who should attend

- Security awareness and training staff
- Information security managers
- Human resources and internal communications staff
- IT support staff who receive user reports
- Managers responsible for team security behaviour

Course outline

- 01 Blaming the click against fixing the conditions
- 02 Phishing and pretexting
- 03 Business email compromise
- 04 Voice, message and physical approaches
- 05 Programme content, frequency and targeting
- 06 Simulation testing done well
- 07 Reporting culture and fast escalation
- 08 Measuring behaviour and the controls behind awareness

Upcoming dates

Dates	Venue	Format	Fee per delegate
28 to 29 September 2026	Mbabane, Eswatini	Classroom	R11,950
10 to 11 December 2026	Kigali, Rwanda	Classroom	USD 795
22 to 23 March 2027	Online	Online	R6,500

Fees and how to register

This 2 day course is **R6,500** per delegate online, **R11,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 795** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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