



SAP SYSTEMS TRAINING

SAP QM: Quality Management

5 day course

Classroom, online or in-house

Course overview

Quality management in the system connects inspection to procurement, production and delivery, so a badly set up inspection plan blocks stock that should have moved and releases stock that should not have. This course covers configuring and using it. Delegates work through inspection planning, characteristics and sampling procedures, and the inspection lot as the object everything else attaches to. Results recording, usage decisions and their stock posting consequences are covered. Quality notifications and defect recording follow, including the corrective action workflow. Vendor evaluation and quality scores are addressed. The course closes on certificates, batch related quality and the reporting used in an audit.

What you will learn

- Build inspection plans with characteristics and sampling procedures
- Work with inspection lots across procurement, production and delivery
- Record results and make usage decisions with correct stock effect
- Raise quality notifications and drive corrective action
- Configure vendor evaluation and quality scores
- Issue and manage quality certificates
- Produce the quality reporting an audit requires

Who should attend

- Quality managers, officers and inspectors
- SAP key users in quality and production
- Production and procurement staff affected by quality blocks
- Laboratory staff recording results in the system
- Project team members implementing the module

Course outline

- 01 How quality blocks and releases stock
- 02 Inspection planning and characteristics
- 03 Sampling procedures
- 04 Inspection lots across processes
- 05 Results recording and usage decisions
- 06 Quality notifications and corrective action
- 07 Vendor evaluation and quality scores
- 08 Certificates, batches and audit reporting

Upcoming dates

Dates	Venue	Format	Fee per delegate
21 to 25 September 2026	Lusaka, Zambia	Classroom	USD 1,325
19 to 23 October 2026	Cape Town, South Africa	Classroom	R19,950
26 to 30 October 2026	Mbabane, Eswatini	Classroom	R19,950
2 to 6 November 2026	Lagos, Nigeria	Classroom	USD 1,325



Fees and how to register

This 5 day course is **R8,500** per delegate online, **R19,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 1,325** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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