



SAP SYSTEMS TRAINING

SAP Fiori: User Experience and Adoption

3 day course

Classroom, online or in-house

Course overview

Fiori replaces transaction screens with role based apps, and organisations that deploy it without deciding which roles get which apps end up with a launchpad nobody uses. This course covers deploying it so people actually work in it. Delegates work through the design principles behind the app model, the launchpad and catalogue, group and tile structure that determines what a user sees, and role assignment. App types and their technical differences are covered at the level a functional team needs. Configuration and personalisation follow. Mobile and offline use is addressed. The course closes on adoption measurement, on gathering user feedback and on deciding when a classic transaction should remain.

What you will learn

- Explain the design principles behind the app model
- Structure the launchpad through catalogues, groups and tiles
- Assign apps to roles so users see what they need
- Distinguish the app types and their technical implications
- Configure and personalise apps for a business role
- Support mobile and offline use
- Measure adoption and decide where classic transactions remain

Who should attend

- SAP functional consultants and key users
- Business process owners and change managers
- IT staff deploying and supporting the launchpad
- User experience and training staff
- Project teams planning a user interface rollout

Course outline

- 01 A launchpad nobody uses
- 02 Design principles of the app model
- 03 Launchpad, catalogues and groups
- 04 Tiles and role assignment
- 05 App types and technical differences
- 06 Configuration and personalisation
- 07 Mobile and offline use
- 08 Adoption measurement and when to keep classic screens

Upcoming dates

Dates	Venue	Format	Fee per delegate
26 to 28 October 2026	Cape Town, South Africa	Classroom	R14,950
2 to 4 December 2026	Online	Online	R6,500
15 to 17 February 2027	Windhoek, Namibia	Classroom	R14,950

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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