



QUALITY, ISO STANDARDS AND AUDITING

Quality Assurance in Education and Training Institutions

5 day course

Classroom, online or in-house

Course overview

A regulator's site visit that finds assessment decisions with no moderation trail, or programmes running on outdated curricula, can stop an institution enrolling learners. Delegates work through the quality frameworks that apply to colleges, universities, TVET centres and corporate academies, including the expectations of bodies such as the QCTO and the CHE in South Africa and their counterparts across the region. The sequence covers programme design and periodic review, assessment and moderation, learner feedback and tracer studies, lecturer and facilitator development, records of learner achievement, self evaluation reports and assembling evidence for external review. ISO 21001 is introduced as an optional management system for educational organisations. Delegates leave able to run an internal quality cycle that keeps programmes current and evidence ready for external review.

What you will learn

- Explain the role of national quality councils and regulators in post school education
- Design programme review cycles that keep curricula current
- Apply assessment and moderation practices that produce defensible results
- Plan learner feedback surveys and graduate tracer studies
- Maintain secure and complete records of learner achievement
- Prepare self evaluation reports supported by evidence
- Evaluate whether ISO 21001 suits the institution
- Organise evidence and staff for an external quality review

Who should attend

- Quality assurance managers at colleges and universities
- Academic heads of department and programme leaders
- Training managers at skills development providers
- Assessors and moderators
- Corporate academy and learning centre managers

Course outline

- 01 The regulatory landscape for education and training
- 02 Programme design and periodic review
- 03 Assessment and moderation
- 04 Learner feedback and tracer studies
- 05 Staff development and teaching quality
- 06 Learner records and data integrity
- 07 Self evaluation reporting
- 08 ISO 21001 for educational organisations
- 09 Preparing for external review

Upcoming dates

Dates	Venue	Format	Fee per delegate
12 to 16 October 2026	Kampala, Uganda	Classroom	USD 1,325
1 to 5 February 2027	Online	Online	R8,500
8 to 12 February 2027	Dar es Salaam, Tanzania	Classroom	USD 1,325



Fees and how to register

This 5 day course is **R8,500** per delegate online, **R19,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 1,325** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afri-science.co.za, or WhatsApp us on **+27 63 479 1136**.

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