



RISK, COMPLIANCE AND AML TRAINING

Operational Risk Management in Practice

3 day course

Classroom, online or in-house

Course overview

Operational failures, from system outages to fraud and process breakdowns, are among the most frequent and costly risk events organisations face, and unlike credit or market risk they are generated by the organisation's own activity. This course covers managing them. Delegates work through the operational risk taxonomy and categorising events consistently, risk and control self assessment run so that business units engage rather than perform, and loss data collection including the near misses and the losses absorbed in operating budgets without ever being recorded. Key indicators and scenario analysis for events too rare to have data follow. Control design and cost proportionate to exposure are covered. The course closes on reporting, on capital and provisioning where relevant, and on acting after an event.

What you will learn

- Categorise operational risk events consistently
- Run self assessment so business units engage rather than perform
- Collect loss data including near misses and absorbed losses
- Use key indicators and scenario analysis for rare events
- Design controls proportionate to the exposure
- Report operational risk usefully to management and the board
- Act after an event so the same failure does not recur

Who should attend

- Operational risk managers and analysts
- Branch and operations managers in banks and insurers
- Internal control and process improvement officers
- IT and business continuity managers
- Risk champions embedded in business units

Course outline

- 01 Risk generated by your own activity
- 02 The operational risk taxonomy
- 03 Risk and control self assessment
- 04 Engagement against performance in workshops
- 05 Loss data and absorbed losses
- 06 Key indicators and scenario analysis
- 07 Control design and proportionate cost
- 08 Reporting, provisioning and post event action

Upcoming dates

Dates	Venue	Format	Fee per delegate
30 September to 2 October 2026	Nairobi, Kenya	Classroom	USD 995
7 to 9 October 2026	Lusaka, Zambia	Classroom	USD 995
16 to 18 November 2026	Online	Online	R6,500
25 to 27 November 2026	Harare, Zimbabwe	Classroom	USD 995



Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afri-science.co.za, or WhatsApp us on **+27 63 479 1136**.

AfriScience Group | +27 61 536 6531 | info@afri-science.co.za | Pretoria, Gauteng, South Africa