



MAINTENANCE MANAGEMENT TRAINING

Maintenance Contracting and Outsourcing

3 day course

Classroom, online or in-house

Course overview

Maintenance is outsourced to gain flexibility and specialist capability, and it frequently delivers neither because the contract pays for attendance rather than for equipment that runs. This course covers structuring it properly. Delegates work through the decision of what to outsource and what must stay in house, contract models from time and materials through fixed price to performance based arrangements, and the incentives each creates. Scope definition and the interface with the client's own team are covered. Performance measurement, availability guarantees and the data required to enforce them follow. Contractor competence, safety and site control are addressed. The course closes on transition, on knowledge retention and on bringing work back in house.

What you will learn

- Decide what to outsource and what capability must stay in house
- Compare contract models and the incentives each creates
- Define scope and the interface with the in house team
- Set performance measures and availability guarantees you can enforce
- Secure the data needed to hold a contractor to those measures
- Manage contractor competence, safety and site control
- Handle transition, knowledge retention and bringing work back in house

Who should attend

- Maintenance and asset managers
- Contract and procurement staff buying maintenance services
- Maintenance supervisors managing contractors
- Service providers bidding for maintenance contracts
- Operations managers dependent on contracted maintenance

Course outline

- 01 Paying for attendance instead of uptime
- 02 What to outsource and what to keep
- 03 Time and materials, fixed price and performance based models
- 04 Incentives created by each model
- 05 Scope definition and team interface
- 06 Performance measures and availability guarantees
- 07 Contractor competence, safety and site control
- 08 Transition, knowledge retention and reversal

Upcoming dates

Dates	Venue	Format	Fee per delegate
7 to 9 October 2026	Online	Online	R6,500
9 to 11 December 2026	Pretoria, South Africa	Classroom	R14,950
23 to 25 December 2026	Johannesburg, South Africa	Classroom	R14,950
22 to 24 February 2027	Gaborone, Botswana	Classroom	R14,950



Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

AfriScience Group | +27 61 536 6531 | info@afriscience.co.za | Pretoria, Gauteng, South Africa