



RISK, COMPLIANCE AND AML TRAINING

Know Your Customer and Customer Due Diligence

3 day course

Classroom, online or in-house

Course overview

Customer due diligence is where anti money laundering controls either work or become a filing exercise, and the difference shows up years later when an account turns out to belong to somebody else entirely. This course covers doing it properly. Delegates work through identification and verification of natural and legal persons, beneficial ownership and tracing control through layered structures, and the risk based approach that decides how much diligence a relationship warrants. Politically exposed persons and sanctions screening are covered, including false positive handling. Ongoing monitoring and trigger events follow. The course closes on remediation of a legacy book, on records, and on when a relationship must be refused or exited.

What you will learn

- Identify and verify natural and legal persons to standard
- Trace beneficial ownership through layered structures
- Apply a risk based approach to the depth of diligence
- Screen for politically exposed persons and sanctions, and handle false positives
- Run ongoing monitoring and act on trigger events
- Remediate a legacy customer book
- Decide when to refuse or exit a relationship

Who should attend

- Compliance and anti money laundering officers
- Onboarding and account opening staff
- Relationship managers in banking and finance
- Internal auditors testing customer files
- Staff in accountable institutions outside banking

Course outline

- 01 Where controls work or become filing
- 02 Identifying and verifying natural persons
- 03 Legal persons and documentation
- 04 Beneficial ownership and layered structures
- 05 The risk based approach
- 06 Politically exposed persons and sanctions screening
- 07 Ongoing monitoring and trigger events
- 08 Remediation, records and exiting a relationship

Upcoming dates

Dates	Venue	Format	Fee per delegate
23 to 25 September 2026	Maseru, Lesotho	Classroom	R14,950
3 to 5 February 2027	Durban, South Africa	Classroom	R14,950
24 to 26 March 2027	Online	Online	R6,500

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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