



LABORATORY TRAINING

ISO/IEC 17065 for Product Certification Bodies

3 day course

Classroom, online or in-house

Course overview

A product certification body attests that a product meets a specification, and the value of that attestation rests entirely on the body's independence and the soundness of its scheme. This course covers ISO/IEC 17065. Delegates work through the structural and impartiality requirements, certification scheme design and the evaluation activities underpinning a decision, the separation between evaluation, review and the certification decision itself, and surveillance of certified products. Use of the certification mark, complaints and appeals, and the suspension or withdrawal of a certificate are covered as the situations where a body's independence is genuinely tested.

What you will learn

- Apply the structural and impartiality requirements of ISO/IEC 17065
- Design a certification scheme and its evaluation activities
- Separate evaluation, review and the certification decision
- Operate surveillance of certified products
- Control the use of a certification mark
- Handle complaints, appeals, suspension and withdrawal
- Prepare for assessment and address common findings

Who should attend

- Product certification body managers and staff
- Scheme owners and technical committee members
- Quality managers in conformity assessment bodies
- Regulators relying on product certification
- Assessors and internal auditors

Course outline

- 01 What a certification body attests, and what underpins it
- 02 Structure, independence and impartiality
- 03 Certification scheme design
- 04 Evaluation activities and evidence
- 05 Separation of evaluation, review and decision
- 06 Surveillance of certified products
- 07 Certification marks and their control
- 08 Complaints, appeals, suspension and withdrawal

Upcoming dates

Dates	Venue	Format	Fee per delegate
12 to 14 September 2026	Lilongwe, Malawi	Classroom	R11,995
8 to 10 October 2026	Port Louis, Mauritius	Classroom	R11,995
18 to 20 October 2026	Lagos, Nigeria	Classroom	R11,995
29 to 31 October 2026	Online	Online	R7,500



Fees and how to register

Online **from R6,500** per delegate, classroom **from R11,995** per delegate, in-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afri-science.co.za, or WhatsApp us on **+27 63 479 1136**.

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