



## RISK, COMPLIANCE AND AML TRAINING

# Investigative Interviewing Skills

3 day course

Classroom, online or in-house

## Course overview

An interview conducted badly produces an account that cannot be relied on, contaminates other evidence and can render a subsequent dismissal or prosecution unsafe. This course covers doing it properly. Delegates work through planning and preparation, which determines most of the outcome, the rights and cautions applicable to different interviewee categories, and a structured interview model that gathers an account before challenging it. Question types are practised, including the leading and compound questions that spoil evidence. Handling denial, silence and distress is covered. Recording, note taking and statement production follow. The course closes on assessing an account against other evidence, and on the limits of what an interview can establish.

## What you will learn

- Plan and prepare an interview thoroughly before conducting it
- Apply the rights and cautions appropriate to the interviewee
- Use a structured model that gathers an account before challenging it
- Ask question types that produce usable evidence
- Handle denial, silence and distress professionally
- Record, note and produce a statement correctly
- Assess an account against other evidence and state its limits

## Who should attend

- Investigators, fraud examiners and forensic staff
- Human resources practitioners conducting enquiries
- Internal auditors and compliance officers
- Security and loss prevention personnel
- Managers who chair disciplinary investigations

## Course outline

- 01 An account that cannot be relied on
- 02 Planning and preparation
- 03 Rights, cautions and interviewee categories
- 04 A structured interview model
- 05 Question types and evidence quality
- 06 Denial, silence and distress
- 07 Recording, notes and statements
- 08 Assessing the account and the limits of interviewing

## Upcoming dates

| Dates                  | Venue                   | Format    | Fee per delegate |
|------------------------|-------------------------|-----------|------------------|
| 12 to 14 October 2026  | Online                  | Online    | R6,500           |
| 2 to 4 December 2026   | Harare, Zimbabwe        | Classroom | USD 995          |
| 18 to 20 January 2027  | Durban, South Africa    | Classroom | R14,950          |
| 10 to 12 February 2027 | Dar es Salaam, Tanzania | Classroom | USD 995          |



## Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit [www.afrisciencegroup.com](http://www.afrisciencegroup.com), email [info@afriScience.co.za](mailto:info@afriScience.co.za), or WhatsApp us on **+27 63 479 1136**.

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