



HEALTH, SAFETY AND SECURITY TRAINING

Event and Crowd Safety Management

3 day course

Classroom, online or in-house

Course overview

Crowd disasters are not caused by panic; they are caused by density, and by the time a crowd is dense enough to be dangerous the people in it have no ability to act on anything they are told. This course works on the conditions rather than the behaviour. Delegates work through crowd dynamics, density measurement and the flow rates that determine how quickly a space fills and empties. Capacity calculation is addressed, covering ingress, egress and the holding areas that decide whether a queue becomes a crush. Site design follows: entry points, search areas, circulation, sightlines and the pinch points that create risk. Stewarding is covered, including numbers, briefing, positioning and what a steward is actually able to do. Communication is addressed across public address, screens and the messaging that works in a crowd. Medical provision and welfare are covered. Emergency planning follows, including show stop procedures, evacuation and the decision authority that must be agreed in advance. Alcohol, weather and the other aggravating factors are addressed. The course closes on multi agency coordination and post event review.

What you will learn

- Measure crowd density and flow rates
- Calculate capacity across ingress, egress and holding areas
- Design sites to remove pinch points and crush risk
- Determine steward numbers, briefing and positioning
- Communicate effectively to a crowd
- Plan show stop, evacuation and decision authority in advance
- Coordinate multiple agencies and review after the event

Who should attend

- Event safety officers and stewards supervisors
- Venue and stadium managers
- Event organisers and promoters
- Municipal licensing and safety officials
- Emergency services staff planning event cover

Course outline

- 01 Density, not panic
- 02 Crowd dynamics and flow rates
- 03 Capacity, ingress and egress
- 04 Holding areas and queue management
- 05 Site design, circulation and pinch points
- 06 Stewarding numbers, briefing and positioning
- 07 Communication and medical provision
- 08 Show stop, evacuation, agencies and review

Upcoming dates



Dates	Venue	Format	Fee per delegate
5 to 7 October 2026	Johannesburg, South Africa	Classroom	R14,950
6 to 8 January 2027	Pretoria, South Africa	Classroom	R14,950
11 to 13 January 2027	Online	Online	R6,500
24 to 26 March 2027	Durban, South Africa	Classroom	R14,950

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriScience.co.za, or WhatsApp us on **+27 63 479 1136**.

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