



PROJECT AND CONTRACT MANAGEMENT

Community Engagement and Social Licence for Projects

3 day course

Classroom, online or in-house

Course overview

Infrastructure, mining and energy projects in Africa are delayed and occasionally stopped by communities whose concerns were handled as a communications exercise. This course treats engagement as project risk management. Delegates work through stakeholder and community mapping, the difference between informing, consulting and genuinely negotiating, and the grievance mechanism that gives people somewhere to go other than the road. Local content, employment and procurement commitments are covered, including the expectations they create. Resettlement and compensation are addressed at an awareness level. The course closes on monitoring the relationship over a project's life and on repairing one that has broken down.

What you will learn

- Map communities and stakeholders around a project
- Distinguish informing, consulting and negotiating, and choose deliberately
- Establish a grievance mechanism people will actually use
- Manage local content, employment and procurement commitments
- Recognise the obligations attaching to resettlement and compensation
- Monitor the relationship across the project life
- Repair a relationship that has broken down

Who should attend

- Project and construction managers
- Community liaison and social performance staff
- Environmental and social impact practitioners
- Government relations and communications staff
- Executives sponsoring projects with community exposure

Course outline

- 01 Engagement as project risk
- 02 Community and stakeholder mapping
- 03 Informing, consulting and negotiating
- 04 Grievance mechanisms
- 05 Local content and employment commitments
- 06 Local procurement and its expectations
- 07 Resettlement and compensation awareness
- 08 Monitoring and repairing the relationship

Upcoming dates

Dates	Venue	Format	Fee per delegate
21 to 23 September 2026	Harare, Zimbabwe	Classroom	USD 995
5 to 7 October 2026	Port Louis, Mauritius	Classroom	USD 995
28 to 30 October 2026	Online	Online	R6,500

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriScience.co.za, or WhatsApp us on **+27 63 479 1136**.

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